

DEPARTMENT OF PUBLIC WORKS

Utilities Division

2019-2020 Annual Report

We have found that 90% of residential and commercial water leaks after the meter are from toilets that are leaking. If you feel that your water bill is higher than normal or want to be shown what to look for please contact the finance department to schedule an appointment at (603) 924-8000 ex. 103.

The Utilities division consists of six full time highly trained and qualified employees that maintain the water distribution system, sewer collection, wastewater treatment facility, three gravel packed wells, two water booster stations and six sewer pump stations. I personally want to thank each and every member of the Utilities Department on their commitment to excellence. They provide the town with the highest quality drinking water and treat the wastewater to a higher standard than what is required by our EPA permit. Being a water/wastewater operator has its challenges. They are expected to maintain licenses in both fields, which involves 40 hours of training every two years.

Here are some highlights from 2019:

- Underground chemical storage tanks were checked monthly
- Water Storage Tanks were inspected and cleaned
- The three siphons that carry sewage under the river are checked monthly
- The water meter change out program is ongoing and will continue throughout 2020
- Over 300 backflow devices were tested twice a year and will continue to be tested to ensure the highest quality of water
- The Utilities Department provides support in plowing for the Highway Department during winter operations
- The Utilities Department donates the use of their six wheel dump truck for winter operations with the Highway Division
- The use of hydrants and water is continually donated to the Fire Department for training
- The pretreatment program has a grease hood cleaning program that helps keep the sewer lines cleaner
- There were numerous curb stops and gate valves that were repaired and/or replace because they were inoperable
- In 2019/2020 there was 1 water main break
- Storm water interconnection mapping was started and 6 catch basins were identified to be connected to the sewer system and will need to be addressed in the future
- One employee was accepted to and completed NHDES Wastewater Managers School

The Utilities Department has done an excellent job maintaining all the sewer and water infrastructure. They keep the clean water clean and clean the dirty water before it goes to the river.

They are a vital piece to the puzzle that make up the Department of Public Works. I also want to thank the administration for their continued support for the department. We could not get what needs to be done without their help.

Respectfully submitted,

Nate Brown, Utilities Superintendent